

EMMO NOMADO

OWNER'S MANUAL



Preface

An Important Message From EMMO

Thank you for choosing EMMO. Congratulations on your purchase of a new NOMADO.

This document is intended as a short introduction to your new e-bike. It contains essential safety, performance and service information. Please read and understand this manual fully before assembling and riding your bike. Be sure to watch the official Emmo NOMADO assembly video available at <https://emmo.ca/pages/e-bike-assembly-guide>.

Additional information about your bike can be found on our website at www.emmo.ca.

Be sure to check all hardware for correct torque during assembly.

Illustrations

Illustrations shown in this document may differ in detail from the exact configuration on your particular e-bike model. The illustrations are a general reference for instruction and description purposes only.

Service & Support

If you have questions after reading this manual and watching the assembly video, please feel free to contact us.

E-mail: service@emmo.ca

Toll Free: 1-888-217-1217

Find Emmo dealers near you: <https://emmo.ca/pages/locations>

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About This Manual

This document is intended as a short introduction to your new e-bike. It contains important safety, performance and service information. Read and understand it along with the information provided during the on-delivery instructions before using the product. Pay special attention to the safety messages as shown here, and keep the manual handy for future reference.



WARNING: Warning about a situation that can cause death, serious physical injury and or heavy material damage if one does not obey the safety instructions.



DANGER: Danger statement indicates a hazardous situation that, if not avoided, has a very high risk of death, serious injury, or property damage.



CAUTION: Caution statement indicates a hazardous situation that, if not avoided, could result in minor or moderate injury or property damage.



NOTICE: Warning about a situation that can cause death, serious physical injury and or heavy material damage if one does not obey the safety instructions.

About EMMO

Emmo is a leading Canadian brand of electric bikes based in Toronto, Ontario. Since 2009, we have equipped over 500,000 people across North America with eco-friendly transportation, emphasizing a zero-emission future. Our diverse range of products caters to commuting and leisure, enhancing every ride with effortless and enjoyable cycling experiences.

At Emmo, we are committed to fostering a greener lifestyle through innovative design and advanced technology. Our e-bikes are developed in North America and rigorously tested in state-of-the-art facilities to ensure supreme quality. We offer a wide dealer network with over 100 retailers, ensuring easy accessibility for our customers.

Every Emmo e-bike incorporates programmable sine-wave BLDC controllers for higher performance and reliability in all conditions. Backed by a comprehensive warranty, our commitment to innovation has made us a steadfast leader in the e-bike industry for over 15 years, continuously striving to make e-bikes more accessible and communities greener.

Rules and Regulations

According to **Canada's Motor Vehicle Safety Regulations (MVSRR)**. A qualified e-bike (defined as Power Assist Bicycle) must meet the following requirements:

- The e-bike must have operational pedals
- Upper wattage limit for the motor is 500W
- Maximum speed of an e-bike is 32km/h.

Other requirements include a compliance label affirming the vehicle meets power-assisted bicycle statutory requirements at manufacture. Currently, operating a qualified e-bike requires no license, insurance, or registration under federal law. E-bike riders have the same rights and responsibilities as other road users.

However, provinces and municipalities can restrict e-bike use. Most provinces mandate helmets. Some specify age limits, helmet types, wheel number, and size. In Ontario, e-bikes are generally treated like bicycles. The Ministry of Transportation of Ontario (MTO) specifies riders must be 16 or older; the bike's maximum weight is 120 kilograms (265 pounds); it must brake within 9 meters; and modifications to increase speed over 32km/h are prohibited.

Rules vary across provinces and municipalities. Check local bylaws for specific regulations.

Rules and Regulations

Useful links:

E-Bike Regulations in Ontario:
<https://www.ontario.ca/page/riding-e-bike>

E-Bike Regulations in British Columbia:
<https://www2.gov.bc.ca/gov/content/transportation/driving-and-cycling/cycling/e-bike-rules-of-the-road>

E-Bike Regulations in Alberta:
<http://www.transportation.alberta.ca/content/doctype45/production/mopedpowerbikes.pdf>

E-Bike Regulations in Manitoba:
https://www.gov.mb.ca/sd/parks/_resources/en/pdf/power-assisted-bicycles.pdf

E-Bike Regulations in Saskatchewan:
https://www.sgi.sk.ca/motorcycle/-/knowledge_base/motorcycle-handbook/power-assisted-bicycles1

E-Bike Regulations in Quebec:
<https://saaq.gouv.qc.ca/en/road-safety/modes-transportation/electric-bike>

E-Bike Regulations in New Brunswick:
https://www2.gnb.ca/content/gnb/en/services/services_renderer.200814.Motor_Vehicle_Registration.html

E-Bike Regulations in Nova Scotia:

<https://novascotia.ca/just/regulations/regs/mv18786.htm>

E-Bike Regulations in Prince Edward Island:

<https://www.princeedwardisland.ca/en/information/transportation-and-infrastructure/power-assisted-bicycles>

Know and obey all relevant local laws

It is your responsibility to research and understand relevant laws where you ride your bike. Such laws may cover required helmets and safety gear, required lights and reflectors, required hand signals, where you can legally ride a bike (bikes and ebikes may have different restrictions), how fast you can go, what (if any) cargo or passengers you can carry, rider age, and more. Before using public transportation—buses, trains, etc.—to transport your e-bike, check with the relevant transportation authority for any rules governing weight limits, tire widths, lithium-ion batteries, or any other rules that might pertain to e-bikes. When you ride on the road, assume you must, at minimum, follow all of the rules that cars must follow. For additional information regarding traffic and vehicle laws, contact the road traffic authority in your area.

The product(s) comply with federal regulations for this product category in Canada and with applicable provincial regulations in the region of sale at the time of purchase. In jurisdictions where the product(s) may NOT be compliant, the buyer acknowledges this possibility and accepts full responsibility for their use. The buyer is solely responsible for understanding and complying with all applicable laws, regulations, and bylaws related to the operation and use of the product(s) in their local area. If the product(s) are capable of going faster than the applicable legal speed limit, the seller is NOT responsible for the speed at which the buyer operates the product(s). Any future changes to legislation

or regulatory classification that affect where or how the product(s) may be used are outside the control of the seller and shall NOT constitute valid grounds for return, refund, or compensation. Such changes do NOT imply any defect or misrepresentation of the product(s) at the time of sale.

Safety Disclaimer

This manual contains important safety, performance, and service information. Read and understand it along with the information provided during the on-delivery instructions before using the product, and keep it for reference. Ensure that you comprehend all instructions and safety NOTes/warnings.

Definition: In this manual, the term “Vehicle” refers collectively to any bike, ebike, etrike, or similar vehicle sold or authorized by EMMO.

General Responsibility

- By choosing to ride a Vehicle, you assume full responsibility for all risks, including falls, collisions, equipment failure, and road or traffic hazards.
- Riders are responsible for following local laws and bylaws, practicing safe riding, and maintaining the Vehicle properly.
- Safe use depends on responsible riding, regular inspections, and timely replacement of worn components.



WARNING: Fit & Capability

- Ensure the Vehicle fits you properly before riding; incorrect sizing may cause loss of control.
- Riders must have sufficient physical condition, reaction time, and mental capability to handle traffic and emergencies. If you have medical conditions (including impairments or seizure disorders), consult your physician before riding.

- Before the first ride, practice braking and throttle control in a safe environment.
- If riding at night, familiarize yourself with the lights and signals and ensure they function properly.



WARNING: Installation & Maintenance

- Improper installation, compatibility issues, or poor maintenance can cause serious injury or death.
- Secure all hardware (handlebar, grips, seat, pedals, etc.) before each ride.
- Have the Vehicle inspected by an authorized technician at least once every **6 months**.
- It is your full responsibility to ensure the Vehicle is in good working order at all times. Perform a pre-ride safety check **before every ride** (brakes, throttle, sensors, lights, and other key components).



WARNING: Battery & Charger Safety

- The charger should only be used **indoors** in a cool, dry, ventilated area. Always position the charger on a **non-flammable surface** (e.g., concrete or brick), as it may generate heat during peak charging cycles.
- You must use a **dedicated 110V outlet** to charge your battery.
- Never cover the charger during charging or leave it unattended.
- Keep the battery and charger away from children, pets, water, and open flame.
- DO NOT submerge or allow the charger to be submerged in water or any liquid.

- **DO NOT** use the charger or battery if **any part of the cord, connector, or housing is frayed, cracked, exposed, or otherwise damaged**. Using damaged charging equipment or battery connectors can lead to malfunction, fire, or serious injury.
- Do NOT drop, strike, or expose them to shocks.
- Use only the charger supplied with the product or approved by EMMO.
- Disconnect promptly once fully charged. Do NOT charge for more than **12 hours**, whether the battery is full or not.
- If the battery is stored, check it at least **once a month**. If necessary, use the original charger to recharge the battery to about **75%**. Failure to perform regular checks or charging may result in malfunction or safety hazards.
- Disconnect immediately if there is a strange smell, smoke, or overheating.
- In the unlikely case of battery fire: **never use water**. Use sand to cover the fire and call emergency services.
- **Battery & Charger Rated Life Expectancy:** Lead-Acid Battery: 2 years (500 cycles); Lithium-Ion Battery: 4 years (1000 cycles); Charger: 4 years. All component lifespans assume normal use and proper maintenance. **Annual inspection & safety testing by an authorized technician are required to ensure safety.** Components that have exceeded their rated service life—or no longer provide expected performance—should be replaced to ensure safety and reliability. While proper care may extend usable life, this can NOT be guaranteed.



WARNING: Modifications & Non-Original Components

- Do NOT use the Vehicle with trailers, stands, racks, or accessories that are not approved by EMMO. The use of non-original components or spare parts can jeopardize the safety of your Vehicle, void

your warranty, and, in some cases, cause your Vehicle to not conform with applicable laws.

- Any unauthorized modifications (to the electrical system, controller, battery, or structural components) may compromise safety. **Such modifications void the warranty and are performed at the rider's sole risk.**



WARNING: Extreme Riding

- Vehicles and components are NOT designed for extreme use such as jumps, stunts, or riding beyond your ability.
- Extreme riding may cause component failure, severe injury, or death.

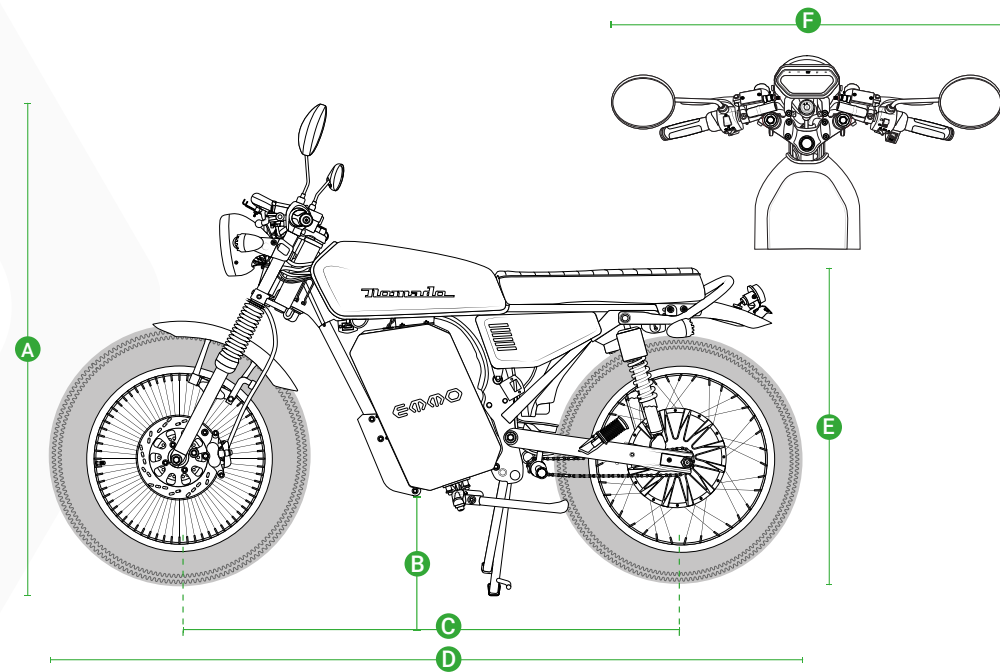
Final Note:

- Always ride responsibly, maintain the Vehicle regularly, and replace components when necessary.
- The rider assumes all risks associated with operating this Vehicle.
- For questions or concerns, contact your authorized EMMO dealer or EMMO Customer Support.
-

Description

1. Schematic Diagram

a. Geometry



Description

1. Schematic Diagram

b. Specifications

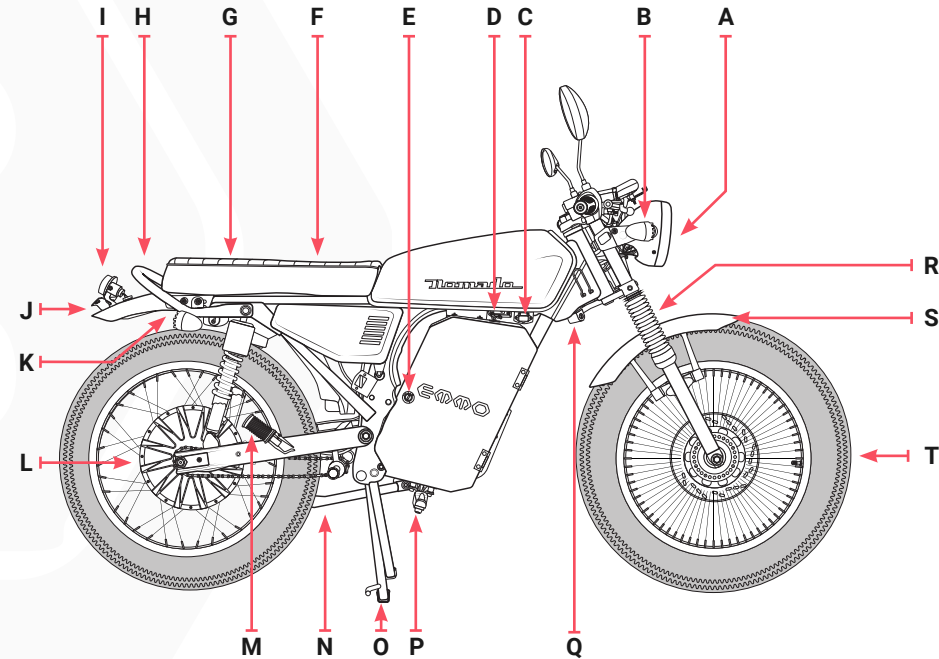
GEOMETRY

| | |
|---------------------------|----------------|
| A Height | 48.8" / 124 cm |
| B Clearance Height | 8" / 20 cm |
| C Wheel Bass | 49" / 125 cm |
| D Length | 74.8" / 190 cm |
| E Seat Height | 31.5" / 80 cm |
| F Width | 27.5" / 70 cm |

Description

1. Schematic Diagram

c. Side View

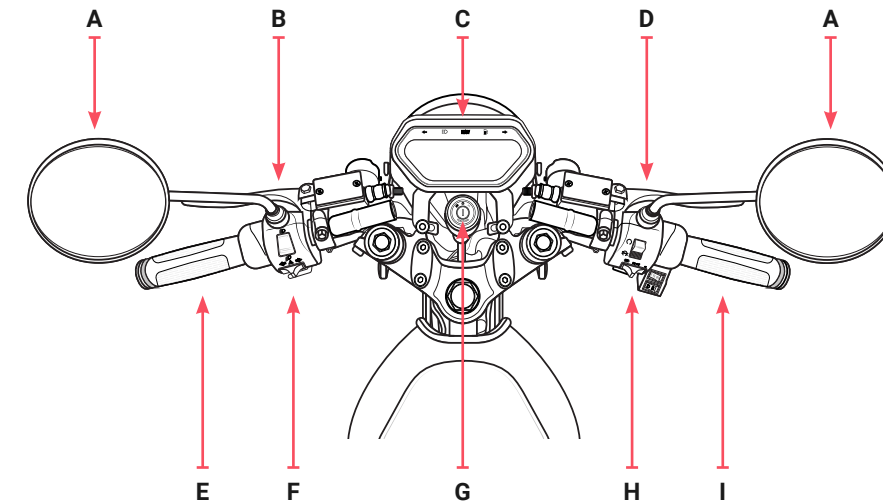


| | |
|----------|---------------------------|
| A | Headlight |
| B | Front Turning Signal |
| C | Charging Port |
| D | Circuit Breaker |
| E | Battery Storage Lock |
| F | Driver Seat |
| G | Passenger Seat |
| H | Rear Rack |
| I | Taillight |
| J | Rear Fender |
| K | Rear Turning Signal Light |
| L | Rear Wheel with Motor |
| M | Passenger Footpeg |
| N | Side Kickstand |
| O | Centre Stand |
| P | Driver Footpeg |
| Q | Steering Lock |
| R | Front Shocks |
| S | Front Fender |
| T | Front Wheel |

Description

1. Schematic Diagram

d. Handlebar Attachments

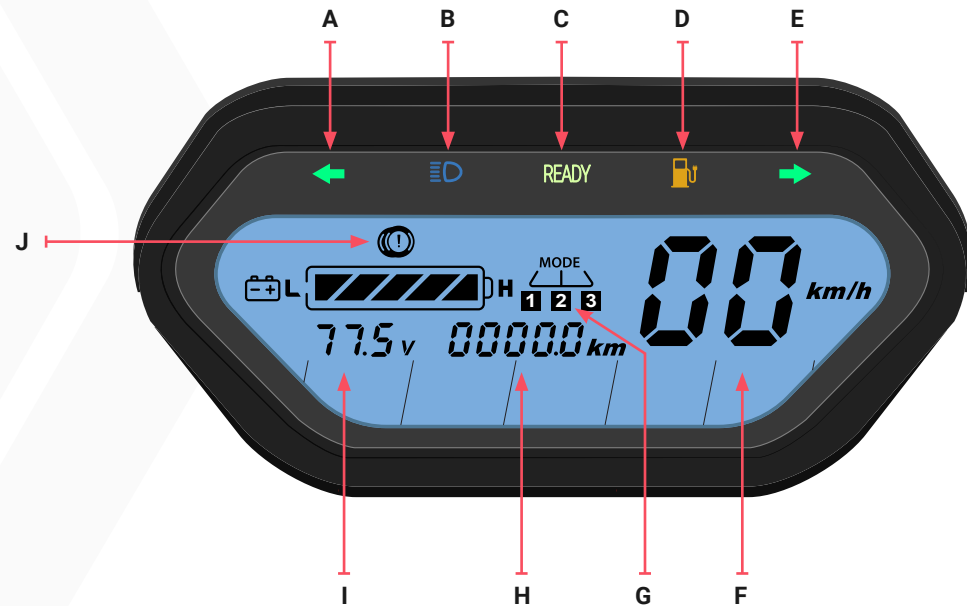


| | |
|----------|----------------------|
| A | Rear View Mirrors |
| B | Rear Brake Lever |
| C | Speedometer |
| D | Front Brake Lever |
| E | Left Grip |
| F | Left Switch Housing |
| G | Ignition |
| H | Right Switch Housing |
| I | Throttle |

Description

1. Schematic Diagram

e. Speedometer



Description

1. Schematic Diagram

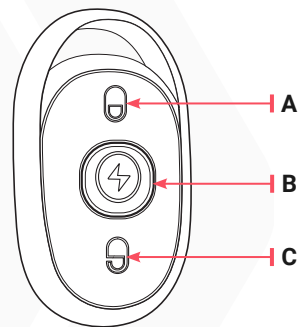
e. Speedometer

| | | | |
|---|--|----------------------------|--|
| A | | Left Turning Signal | Flashes green when the turning signal switch is silde to the left. This arrow remains flashing until the turning signal is canceled. |
| B | | High Beam Indicator | When the headlight high beam is on, this indicator illuminates blue and remains on until the high beam is turned off. |
| C | | Ride-Ready Mode Indicator | Lights up when the bike is ready for operation. |
| D | | Low Battery Warning | Battery level is low. Please charge the battery immediately. |
| E | | Right Turning Signal | Flashes green when the turning signal switch is silde to the right. This arrow remains flashing until the turning signal is canceled. |
| F | | Current Speed | Indicates the real-time speed of the bike. |
| G | | Speed Mode Indicator | Indicates the speed level |
| H | | Odometer | Total travel distance of the bike (can not be reset). |
| I | | Battery Strength Indicator | Indicates the current battery strength. (Note: the accurate battery level is showed at full throttle instead of when the bike is still.) |
| J | | Brake Sensor | Flashes green when the turning signal switch is silde to the right. This arrow remains flashing until the turning signal is canceled. |

Operation Guide

1. How to Turn on the Bike

a. Remote



| | | |
|----------|----------------------|---|
| A | Lock Button | Press the button once to activate the anti-theft alarm system. |
| B | Power Button | Press the power button Twice to turn on the bike with the remote. |
| C | Unlock/Cancel Button | Press the button once to cancel the alarm or to turn off the bike if the bike is turned on with the remote. |

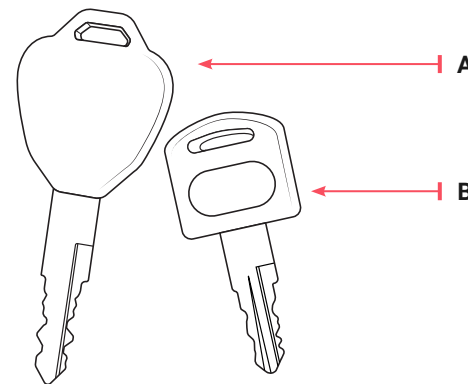
! NOTICE:

- If the alarm system is on, cancel the alarm before you turn on the bike.

Operation Guide

1. How to Turn on the Bike

b. Keys

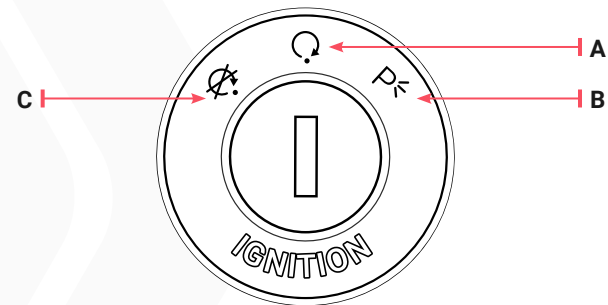


| | | |
|----------|---------------------|--|
| A | Ignition Key | To Turn ON/OFF the bike, to lock the steering. |
| B | Battery Storage Key | To open the battery storage door |

Operation Guide

1. How to Turn on the Bike

c. Key Ignition



| | |
|----------|-----------|
| A | Power On |
| B | Power Off |
| C | Power Off |

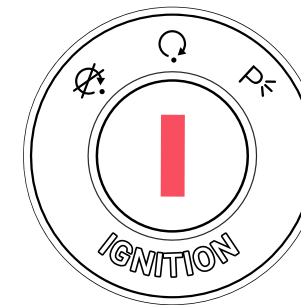
This is a two-position switch that is located on the body:

- Power On
- Power Off

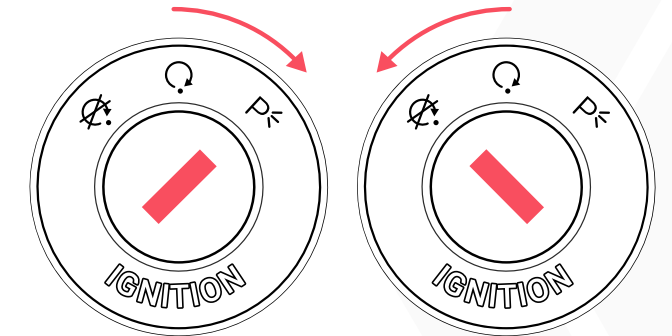
Operation Guide

1. How to Turn on the Bike

c. Key Ignition



POWER ON



POWER OFF

To turn on the bike:

- Insert the key.
- Follow the marking on the ignition, turn the key to the center to turn on the bike.

Operation Guide

1. How to Turn on the Bike

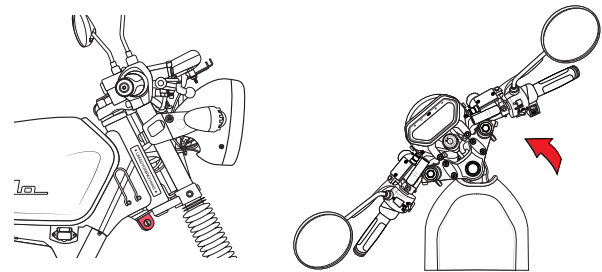
d. How to Lock the Steering

To lock the steering:

- Turn the ignition off.
- Locate the steering lock on the right side of the bike.
- Turn the handlebar all the way to the left.
- Insert the key and lock the steering lock by turning clockwise.
- Remove the key.

To unlock the steering:

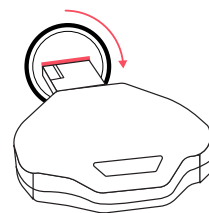
- Insert the key
- Push the key in and turn it anti-clockwise
- When unlocked, the steering can be turned freely.



TURN THE HANDLEBAR
TO THE **LEFT**



**LOCK THE
STEERING**



! NOTICE: For the safety of your bike, it is highly recommended of the steering when you park your bike in public spaces.

Operation Guide

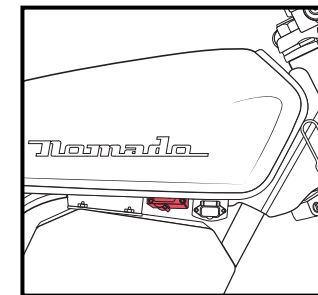
1. How to Turn on the Bike

e. Circuit Breaker

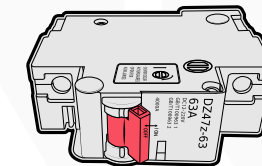
Located on the right side of the bike under the seat, the circuit breaker is the bike's main switch. When it is turned off, the battery will be disconnected from the system and you will not be able to use the bike, nor will you be able to charge the bike.

Turn on the Circuit Breaker:

- Locate the circuit breaker near the charging port (Refer to [page 16](#))
- Follow the marking on the circuit breaker to turn on/off the circuit breaker.



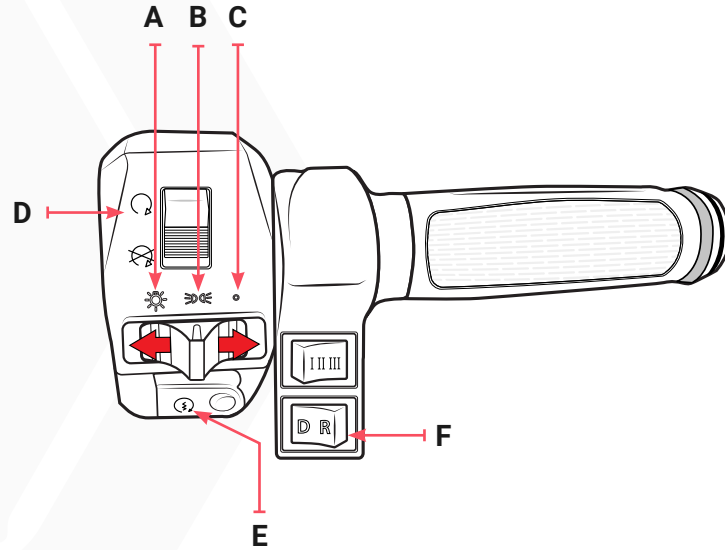
OFF  **ON**



WARNING: The wires inserted into the circuit breaker could have high voltage output. **DO NOT TOUCH** any bare wires. If you have any concern, contact your EMMO dealer for assistance.

Operation Guide

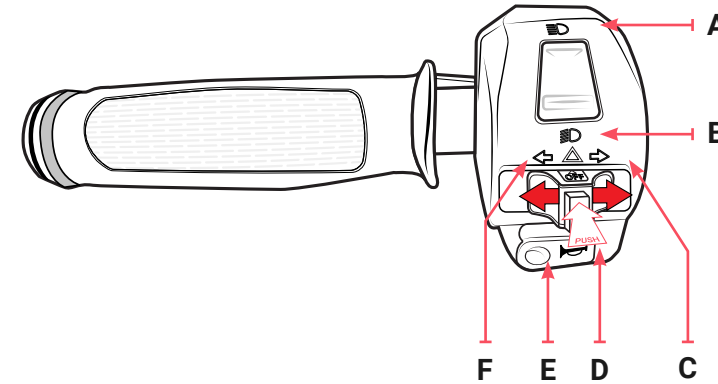
2. Right Switches



| | | | |
|---|--|--------------------------|---|
| A | | Headlight Tail light | Slide the switch to turn on the headlight and tail light. |
| B | | Daytime Running Light | Slide the switch to middle between different lighting modes. |
| C | | Off Lights | Slide the switch to turn off the light. |
| D | | Throttle Kill Switch | Press once to turn on cruise control at speed. Press again to turn off. |
| E | | Horn | Sound the horn when pressed. |
| F | | Drive / Reverse Gears | Switch the gears to make the bike move forward or backward |

Operation Guide

3. Left Switches

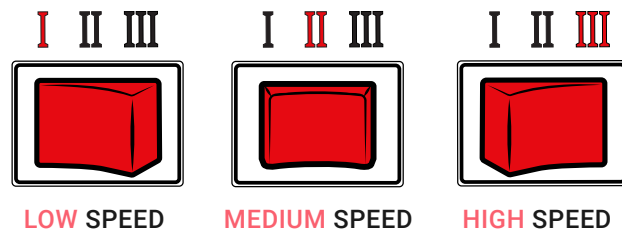
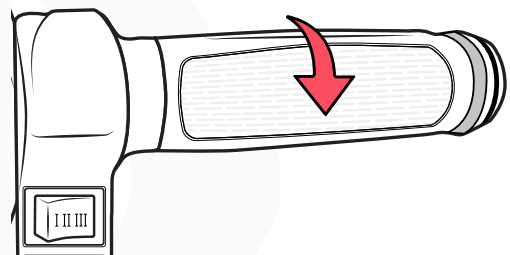


| | | | |
|---|--|-----------------------------|---|
| A | | Hight Beam Light | Press it down will turn the high beam on. |
| B | | Low Beam Light | Press it down will turn the low beam on. |
| C | | Right Turning Signal | Slide the switch to the right will turn on the right side turning signals. |
| D | | Emergency Harzard Lights | Slide the switch to both sides. Press the button to turn off all turning signal lights. |
| E | | Horn | Sound the horn when pressed. |
| F | | Left Turning Signal | Slide the switch to the left will turn on the left side turning signals. |

Operation Guide

4. Throttle

The throttle controls the speed of the e-bike. As shown below, twist the throttle towards you to operate.



- Twist the throttle towards yourself to go.
- Use the speed mode Switch to toggle between the speed settings. (Low/Mid/High)

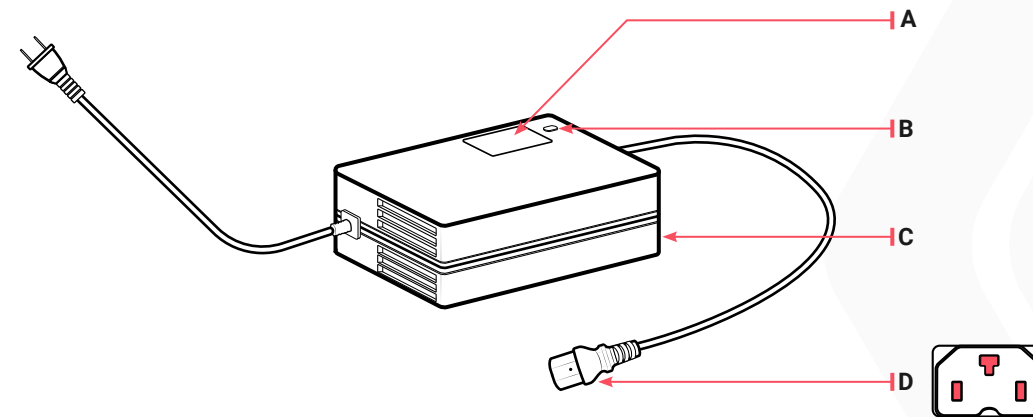


WARNING: DO NOT TURN the throttle if you are not ready to ride.

Operation Guide

5. How to charge

a. Lead Acid Charger



| | |
|----------|-----------------------------|
| A | Front Label |
| B | Charging Indicator |
| C | Charger Specification Label |
| D | Charging Plug |

Operation Guide

6. How to charge

a. Lead Acid Charger

A. Front Label

The front label contains brief information of the voltage and capacity of the battery that the charger should be used for (more details are included in the specification label on the back of the charger).



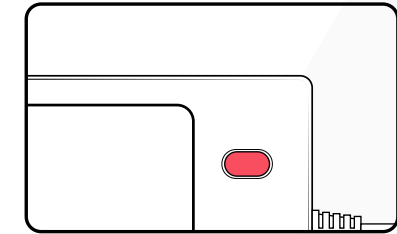
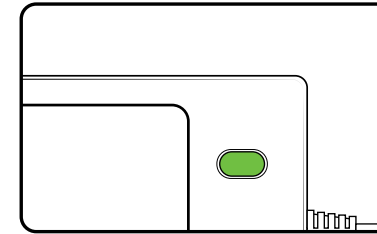
- '72V' means the bike is 72 Voltage.
- '20Ah' means the battery capacity is 20 Amper hour.

Operation Guide

6. How to charge

a. Lead Acid Charger

B. Charging Indicator



Charging Indicator Explanation:

- During normal charging, red light keeps on.
- The indicator will turn green when the battery is fully charged.

! NOTICE: If the charger gets warm during regular use, this is a normal response and is no cause for concern.

Operation Guide


6. How to charge

a. Lead Acid Charger

C. Charger Specification Label

XCH - 7220 CHARGER

Be Suitable For 72V20Ah Lead Acid Battery
Input: 110V AC 50/60HZ,2A
Output: 88.0V DC 2.6-3.0A



User Guide

1. First of all please check whether the battery is suitable for the charger whether positive and negative could match or not. Otherwise, When you use the charger, please connect the charger.
2. During charging, indicator light is red, When the battery is full, the indicator light is green.
3. Charging finished, you must unplug the power, and then unplug the output plug.
4. Charing Time: 4 to 10 hours (depending on the capacity of battery).

⚠ WARNING

1. There is high voltage power, dangerous! Unauthorized disassembly is forbidden and wet hand could not be touch with power plug. Otherwise, please don't use it in the environment or moist, inflammable gas and explosive atmosphere.
2. Please don't insert any metal into the charger, and store in a dry warehouse, and keep from rain.
3. During charging, keep open or ventilation.
4. If the charging time is over 36 hours or it is unwatched, please shut off the power immediately.
5. Avoid carrying the charger at all times, because violent vibrations will damage the charger.
6. If the charger is failed, please contact the supplier immediately.
7. If the indicator light is still red, not green light, after 12 hours charging, please add supplementary acid for battery immediately.

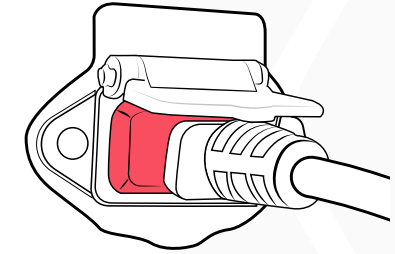
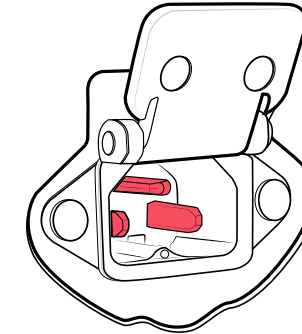
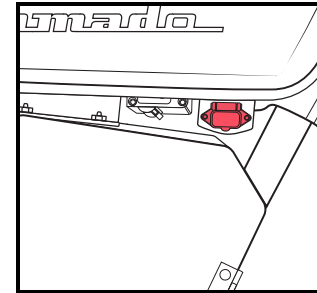
⚠ WARNING: It is your responsibility to make sure that you are charging your e-bike with the correct charger. Contact your EMMO dealer if you have any questions or concerns.

Operation Guide

6. How to charge

a. Lead Acid Charger

D. Charging Plug



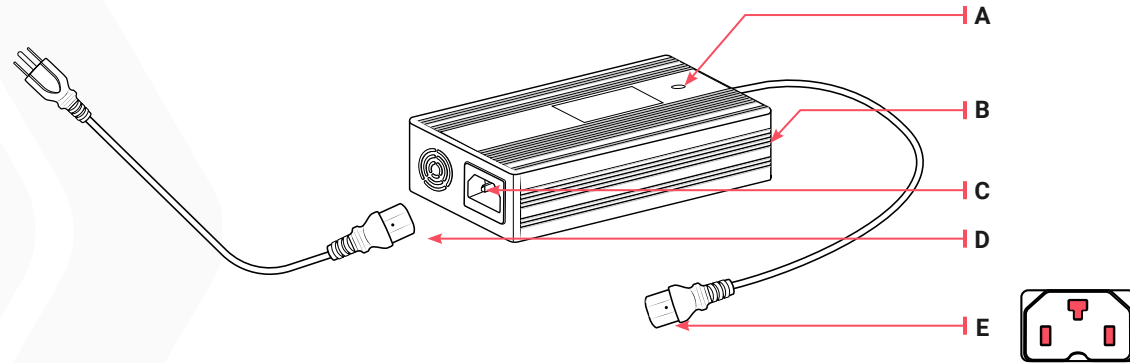
How to charge:

- The charging port is below the right side of the seat. (Refer to ["side view", on page 16.](#))
- Open the charging port lid and plug in the charger.
- Plug the charger into a regular 110V wall outlet.

Operation Guide

6. How to charge

b. Lithium Charger



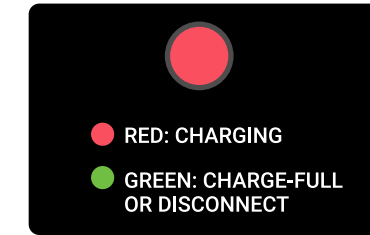
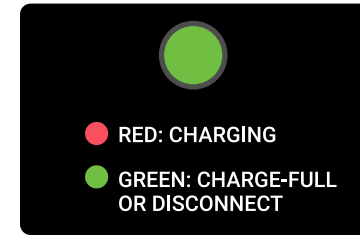
| | |
|---|-----------------------------|
| A | Charging Indicator |
| B | Charger Specification Label |
| C | Power Cord Socket |
| D | Power Cord |
| E | Charging Plug |

Operation Guide

6. How to charge

b. Lithium Charger

A. Charging Indicator



Charging Indicator Explanation:

- During normal charging, red light keeps on.
- The indicator will turn green when the battery is fully charged.

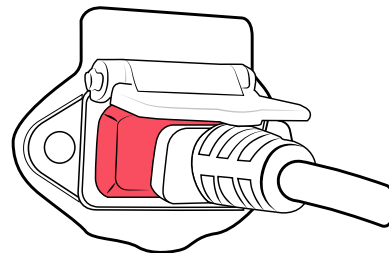
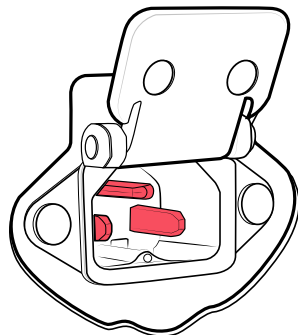
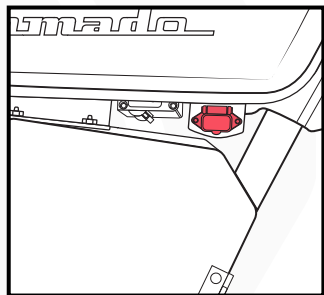
! NOTICE: If the charger gets warm during regular use, this is a normal response and is no cause for concern.

Operation Guide

6. How to charge

b. Lithium Charger

D. Charging Plug



How to charge:

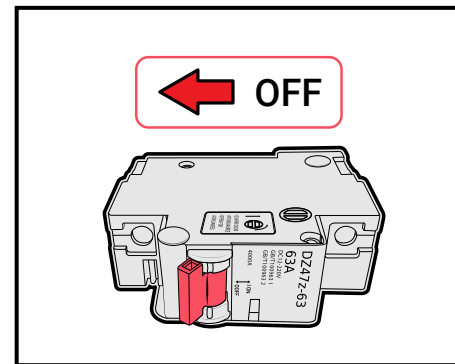
- The charging port is below the right side of the seat. (Refer to ["side view", on page 16](#))
- Open the charging port lid and plug in the charger.
- Plug the charger into a regular 110V wall outlet.

Operation Guide

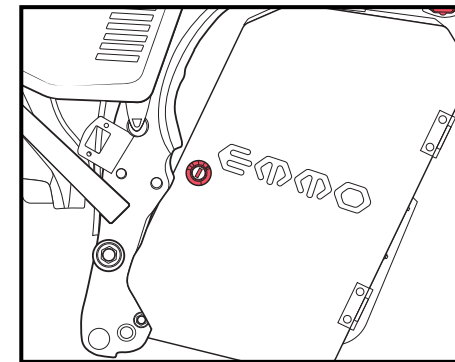
6. How to charge

b. Lithium Charger

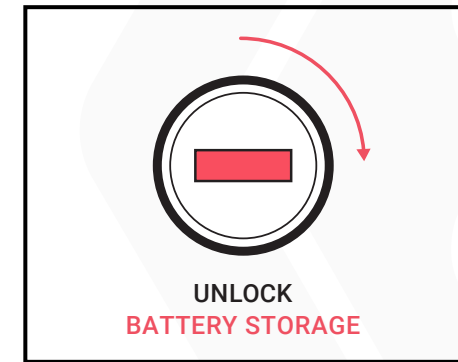
E. How to Remove the Battery from the Battery Storage Case and Charge Separately from the Bike



- I. Turn off the circuit breaker. ([Refer to page 16](#))



- II. Locate the battery lock on the right side of the battery storage.



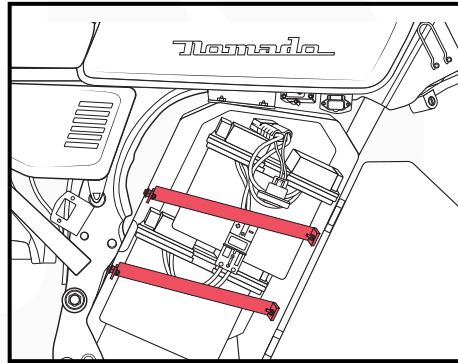
- III. Insert the key and unlock the battery lock by turning the key clockwise.

Operation Guide

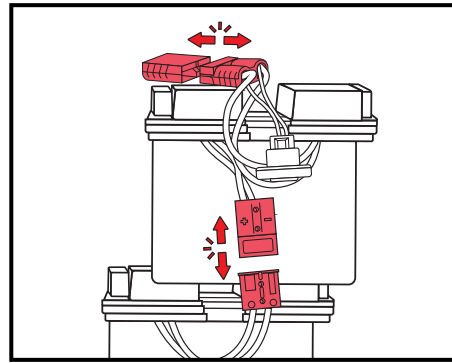
6. How to charge

b. Lithium Charger

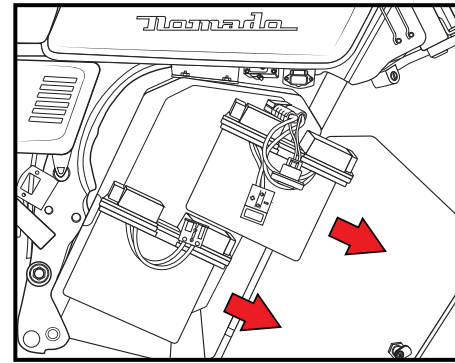
E. How to Remove the Battery from the Battery Storage Case and Charge Separately from the Bike



IV. Remove the battery Strap.



V. Disconnect the power plug and battery connector.



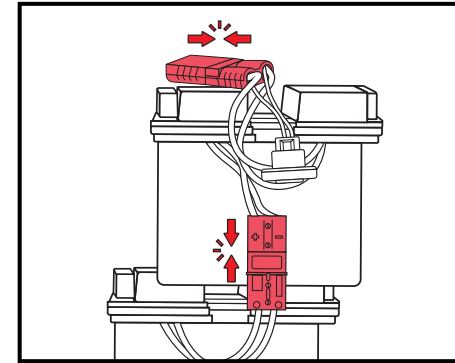
VI. Take out the battery out from the bike.

Operation Guide

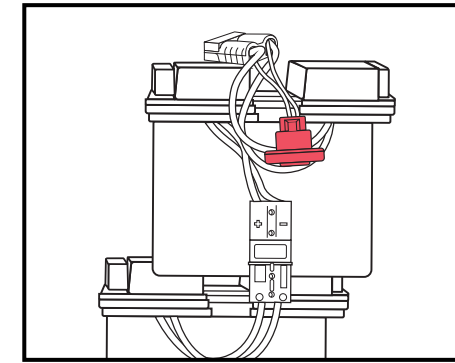
6. How to charge

b. Lithium Charger

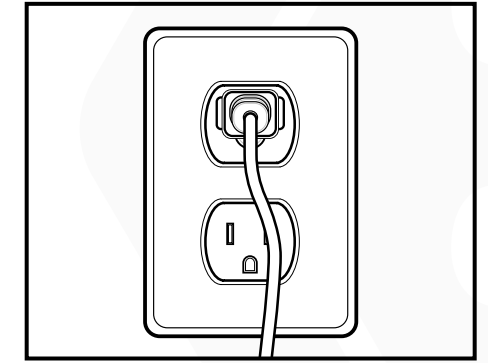
F. How to Remove the Underseat Battery and Charge separately from the Bike



VII. Connect the battery connector.



VIII. Connect the charging plug with battery.



IX. Connect the charger with power supply.

Operation Guide

6. How to charge

c. Charging Precautions

WARNING: Battery & Charger Safety

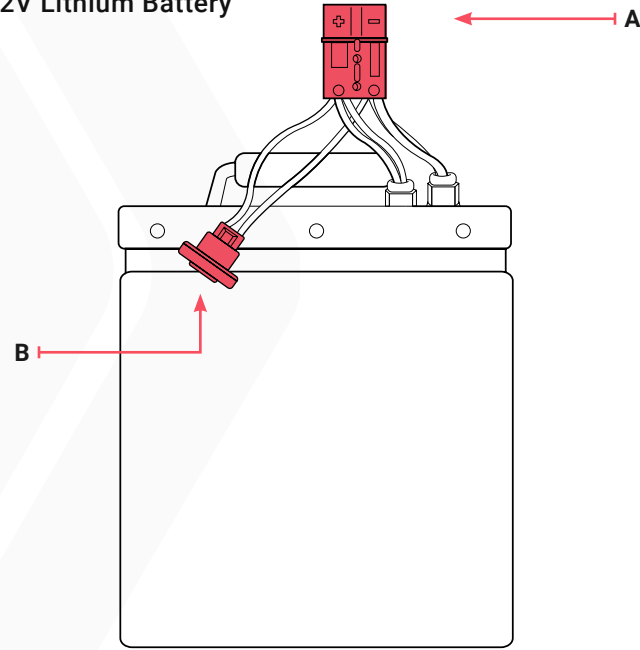
- The charger should only be used **indoors** in a cool, dry, ventilated area. Always position the charger on a **non-flammable surface** (e.g., concrete or brick), as it may generate heat during peak charging cycles.
- You must use a **dedicated 110V outlet** to charge your battery.
- Never cover the charger during charging or leave it unattended.
- Keep the battery and charger away from children, pets, water, and open flame.
- DO NOT submerge or allow the charger to be submerged in water or any liquid.
- **DO NOT** use the charger or battery if **any part of the cord, connector, or housing is frayed, cracked, exposed, or otherwise damaged**. Using damaged charging equipment or battery connectors can lead to malfunction, fire, or serious injury.
- Do NOT drop, strike, or expose them to shocks.
- Use only the charger supplied with the product or approved by EMMO.

- Disconnect promptly once fully charged. Do NOT charge for more than **12 hours**, whether the battery is full or not.
- If the battery is stored, check it at least **once a month**. If necessary, use the original charger to recharge the battery to about **75%**. Failure to perform regular checks or charging may result in malfunction or safety hazards.
- Disconnect immediately if there is a strange smell, smoke, or overheating.
- In the unlikely case of battery fire: **never use water**. Use sand to cover the fire and call emergency services.
- **Battery & Charger Rated Life Expectancy:** Lead-Acid Battery: 2 years (500 cycles); Lithium-Ion Battery: 4 years (1000 cycles); Charger: 4 years. All component lifespans assume normal use and proper maintenance. **Annual inspection & safety testing by an authorized technician are required to ensure safety**. Components that have exceeded their rated service life—or no longer provide expected performance—should be replaced to ensure safety and reliability. While proper care may extend usable life, this can NOT be guaranteed.

Operation Guide

7. Battery

a. 72V Lithium Battery



| | |
|----------|--------------------|
| A | Anderson Connector |
| B | Charging Port |

Operation Guide

7. Battery

b. Battery Safety Precautions



- Be sure to use the original/compatible battery (approved by EMMO). Using batteries from other brands may lead to severe accidents.
- Inspect the battery for any damage, leaking, overheating or smoking.
- Always charge between **0°C to 45°C**, charging outside of this range may cause permanent damage to battery.
- **DO NOT** lift the battery by its connectors or cables.
- **DO NOT** charge the battery for over 12 hours.
- **DO NOT** subject the battery to impact.
- **DO NOT** subject the battery to water.
- **DO NOT** subject the battery to heat or open fire.
- **DO NOT** open the battery pack by yourself. If you need any assistance, please contact your EMMO dealer.

[Refer to: Battery & Charger Safety for proper and safe use of battery & charger](#)

Operation Guide

7. Battery

c. Disposal



This product contains lithium batteries which must be disposed or recycled in an environmentally safe manner. Do not dispose of the batteries in your household trash. Do not dispose of the batteries in a fire, this could cause the batteries to leak or explode. The incineration, disposal in landfill and or placing lithium batteries with household trash is prohibited by law in most areas.

NOTICE:

- Used batteries must be treated as hazardous waste.
- Batteries must be disposed of in accordance with the the regulations set forth by your local government/organizations.
- In case of uncertainty, please contact EMMO customer service department at service@emmo.ca

Operation Guide

7. Battery

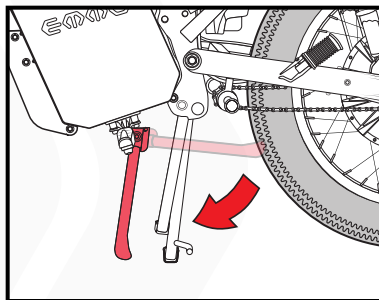
d. Storage & Maintenance

- For storage, please disconnect the battery from the bike and charge the battery on a regular basis (at least once a month).
- Battery packs and chargers need to be stored in a clean, dry, well ventilated place, avoid contact with corrosive material, and keep them away from heat and fire.
- Battery storage conditions: temperature:-20 - 35°C , humidity ≤ 65%RH.

Operation Guide

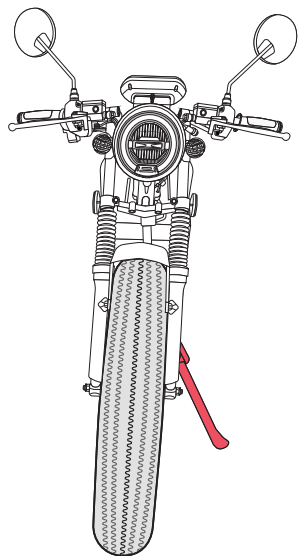
8. Kickstand & Centre Stand

a. Side Kickstand



How to use the side kickstand:

- Kick the side stand down and gently lean the bike on the side kickstand.
- Make sure it is stable before you leave your bike.

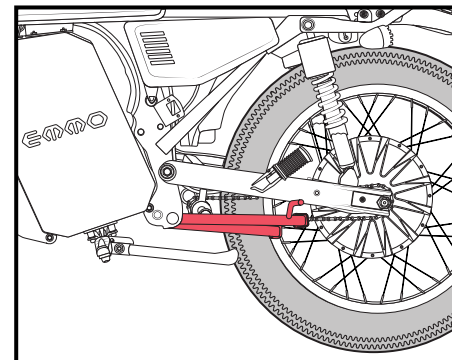


! NOTICE: It is recommended to use the centre stand (next section) for long term storage.

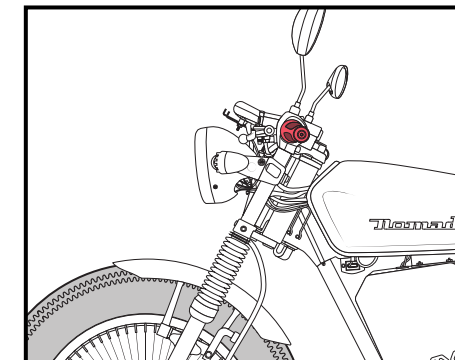
Operation Guide

8. Kickstand & Centre Stand

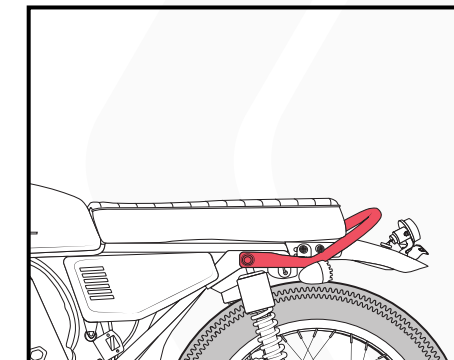
b. Centre Stand



I. Stand on the left side of the bike
Find the centre stand under the swing arm.



II. Hold the handlebar with your left hand.

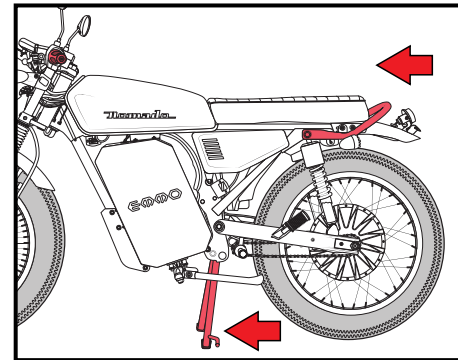
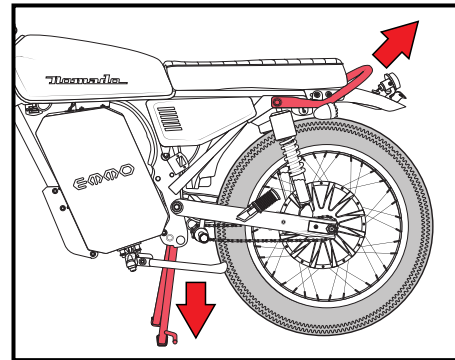
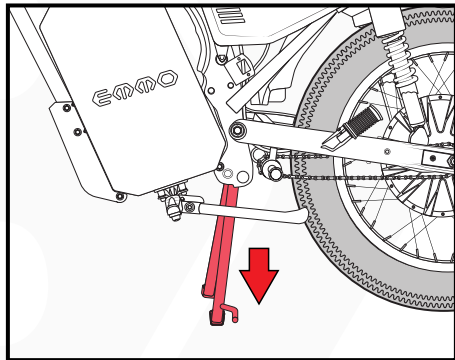


III. Grab the rear rack with your right hand.

Operation Guide

8. Kickstand & Centre Stand

b. Centre Stand



IV. Ensure the bike is balanced. With your right foot, step down firmly on the center stand.

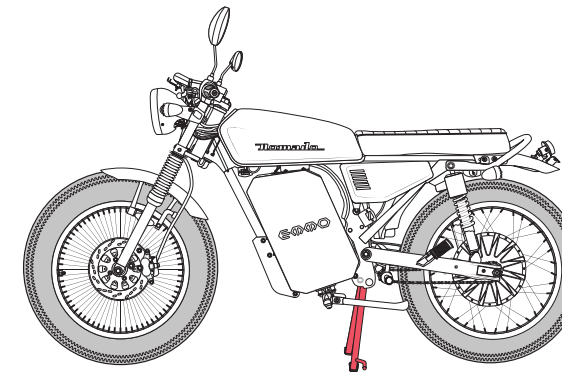
V. Press down on the center stand with your foot, use your right hand to lift up the rear rack. Use your body weight to help lift the bike.

VI. To get the bike off the centre stand, put your right foot in front of the centre stand and gently push it forward.

Operation Guide

8. Kickstand & Centre Stand

b. Centre Stand



WARNING:

- Both side kickstand and centre stand should be kicked up before you ride the bike.
- Be careful when using the centre stand. If you find it difficult to use the centre stand, visit your EMMO dealer for a more detailed demonstration on how to use the centre stand.

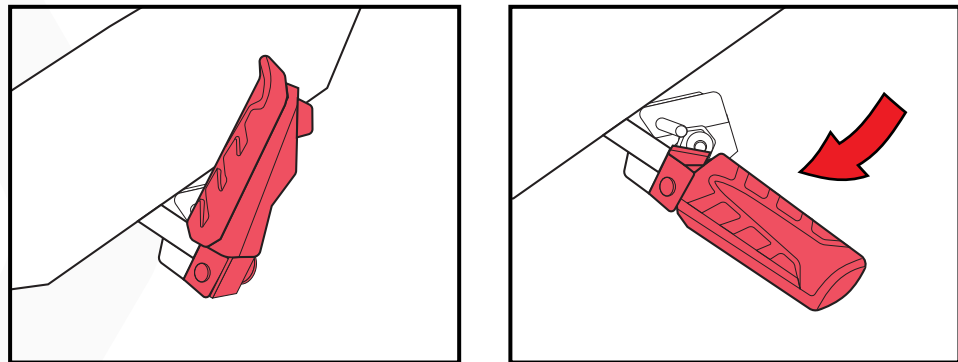


NOTICE:

- Keep your balance when trying to put the bike on the centre stand.
- Keep the bike in the upright position at all times. **DO NOT** lean the bike towards either side.

Operation Guide

9. Driver Footpeg

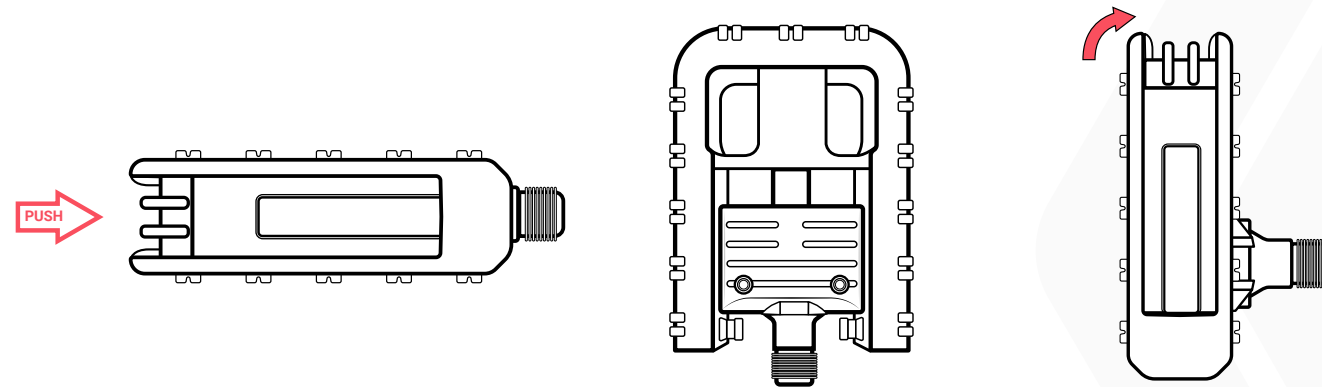


Foldable Driver Footpeg:

- Driver footpeg are located near the centre stand.
- Unfold the footpeg as shown when needed.

Operation Guide

10. Pedal



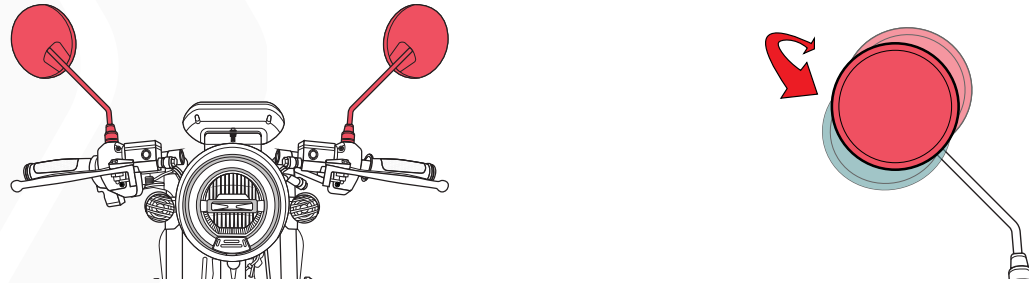
How to fold the pedals:

- Push the pedal from the side (as shown).
- Fold the pedal up while you continue pushing from the side.

Operation Guide

11. Rear View Mirrors

Rear view mirrors make it safer for you to check the traffic condition behind you. Please make sure the rear view mirrors are adjusted and secured properly. Check the rear view mirrors and your blind spots before you make a turn or overtake other vehicles.



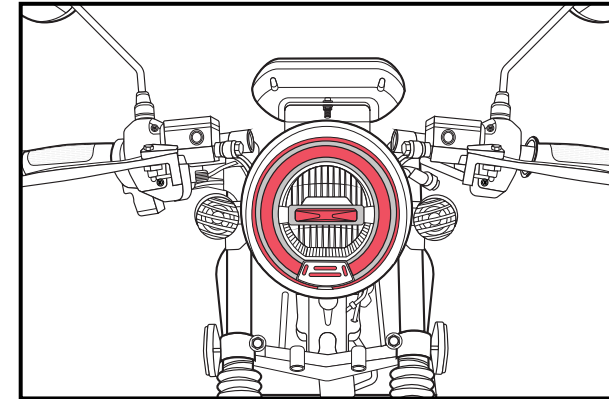
- The mirror can be tilted up and down for approximately 15 degree from the centreline (as showed by the red arrows).
- The mirror can also be rotated on the holding pole.

Operation Guide

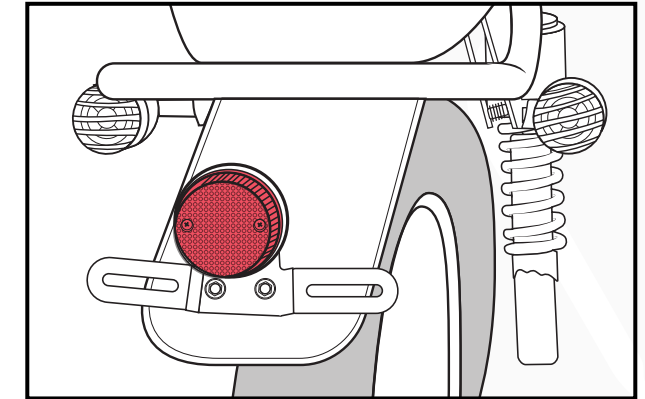
12. Lights & Signals

a. Headlight & Tail Light

The headlight assembly features high beam, low beam, and daytime running light modes for varying conditions. The tail light enhances nighttime visibility.



Headlight



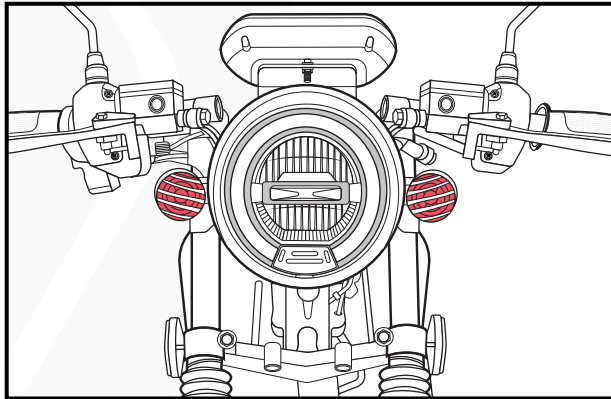
Tail light

Operation Guide

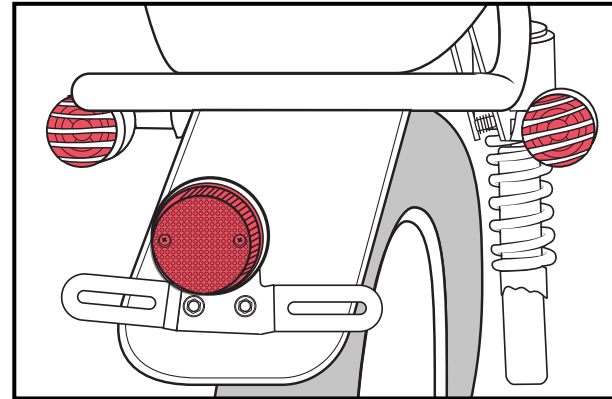
12. Lights & Signals

b. Signal Lights & Brake Light

The build - in turning signals give the nearby traffic a better insight of your intended route. The brake light alerts traffic behind you when you're slowing down.



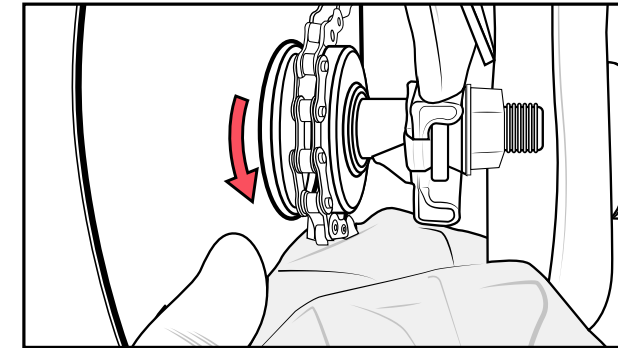
Signal Lights



Rear Signal Lights & Brake Light

Operation Guide

13. Cleaning / Lubricating the Chain



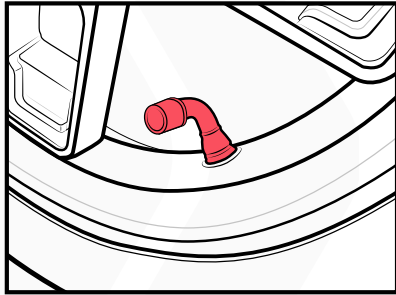
How to Clean the Chain:

- Put the bike on a service stand or lean the bike on the kick/side stand. Make sure the rear wheel is off the ground.
- Locate the chain on the right side of the bike, near the rear wheel hub.
- Hold a clean cloth to the chain (as shown).
- Turn the pedal to clean the chain.
- Apply new bicycle chain oil to the sprocket and chain.

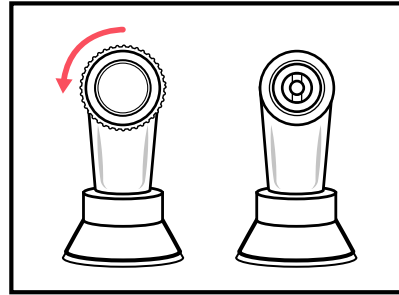
Operation Guide

14. Tire Pressure

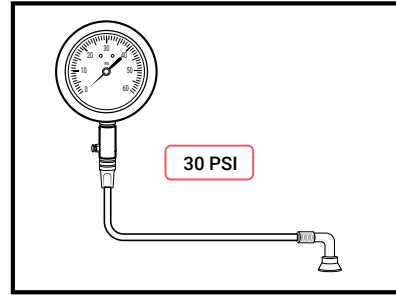
It is recommended to check the tire pressure on a regular basis to keep things at their best working conditions.



I. Locate the valve on the rim.



II. Remove the valve cap.



III. The recommended tire pressure as marked on the side-wall of the tire.

Operation Guide

14. Tire Pressure

Tire pressure affects the following:

- Service life of the tires and other components of the bike
- Ride safety
- Ride comfortable
- Travel Distance



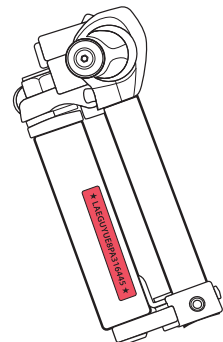
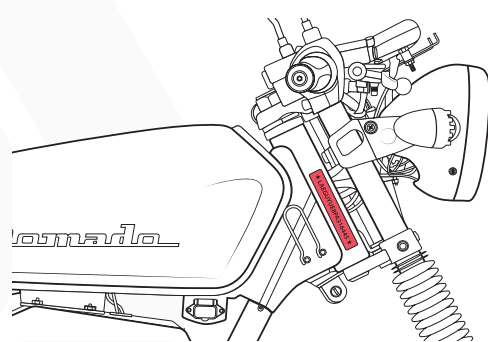
WARNING:

- You **MUST** inflate the tire to the recommended tire pressure before the first ride. Failure to do so may damage your bike and void your warranty.
- **DO NOT** over-inflate, as this could damage the tire or wheel. (The recommended tire pressure range is marked on both tires by the manufacturers.)

Operation Guide

15. Serial Number

a. Frame Number



Find the Frame Number:

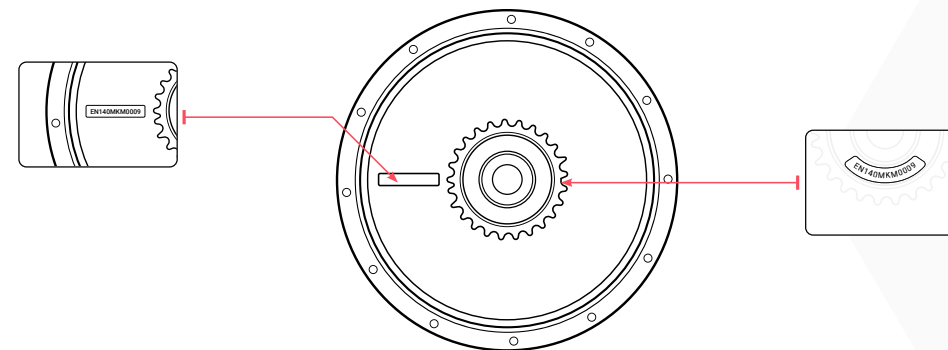
- The frame number is located on the neck of frame.
- You will find the Frame Number engraved on the frame.

Operation Guide

15. Serial Number

b. Motor Number

Located on the motor.



The motor number could be located at the following locations:

- **Location 1:** On the motor cover plate.
- **Location 2:** Behind the sprocket on the motor.

Riding Guide

1. Checking List Before Riding

- Whether the handlebar is stable and flexible when turning.
- Whether the right and left switches on the handlebar can work properly.
- Whether the throttle can work properly.
- Make sure the tires are inflated to the recommended tire pressure (30 PSI).
- Check tire surface, make sure there are no cracks, damages, and foreign matter punctures or attachments.
- Check whether the tread depth is enough, for your safety, tires should be replaced when the tread depth is below the recommended value by the manufacturer.
- Whether any error warning light are on the speedometer.
- Whether the battery capacity is enough for your trip.
- Whether all lights work properly.
- Whether the horn works properly.
- Whether the mirrors are clean and adjusted to the appropriate angle.
- Whether the brake lever and brake system work properly.

Warranty Policy

By purchasing any Emmo Inc products or other brand items sold by Emmo Inc, the customer agrees to the policies and procedures outlined below.

Terms and conditions apply for eligibility of warranty. Please refer to [Terms and Conditions](#).

Any warranty is extended to the original owner with the original purchase paperwork. This portion does not cover the purchase of parts or the purchase of products sold by Emmo Inc that is not an electric bike, electric scooter ebike, electric motorcycle style ebike, electric mobility scooter, kick-style electric scooter, or ride-on toy.

Electric Scooter

Emmo dealers may charge an assembly fee to assemble the ebike.

- **Comprehensive Warranty (up to 4000km)** There is a Two Year warranty (up to 4000km) for the frame, and motor. One year repair or part replacement is extended to the original owner on controller and other applicable components against manufacturer's defect in workmanship and materials on the e-bikes.
- **Manufacturer's comprehensive warranty does not cover such parts including, but not limited to:** seats, plastic housings and shrouds, pitting, scratches and chips, brake pads, tires, tubes, or damage due to lack of maintenance, accident, misuse or abuse. Damage incurred from water, road salt and other foreign debris or chemicals are not covered by the comprehensive warranty. The labour of any warranty repair will be covered by the original store that the bike was purchased from only when it is being repaired at said

store. The parts will be covered by Emmo Inc. You are responsible for providing original purchase paperwork and shipping the item to and from the store.

- Six Month Warranty (up to 4000km) 6 Month warranty on original Batteries and Chargers provided that they have been maintained as instructed by your vehicle hand-book and not subjected to freezing temperatures. For Lithium models, the chargers must match the lithium batteries. Emmo is not responsible for any damage resulting from using another brand or voltage of charger. The customer is responsible for providing original purchase paperwork and shipping the item to and from the store.
- If you are not able to bring the ebike to the location you purchased from, you may be required to ship the item and a copy of your purchase paperwork to Emmo Inc before receiving a replacement item. You are responsible for shipping to Emmo Inc. Once the warranty claim is approved, Emmo Inc will arrange the shipping for the replacement parts and cover the return shipping to you unless expressed otherwise by Emmo Inc. Labour will not be covered by Emmo Inc.
- Certain conditions that may limit or completely void the warranty of your e-bike are: altering the ebike from its original design or its intended use, eg: pulling a trailer, as a delivery vehicle or any commercial use.

Purchased Parts

Please consult your Emmo dealer for more details of the parts policies.

- **Shipping Damage:** Emmo Inc will not be held responsible for any lost, stolen, or damaged items due to any delivery services or courier actions. Report any damage to Emmo Inc within 7 days of receiving the part with pictures for any shipping damage and proof of purchase. Please note the damage on the shipper's proof of

Delivery prior to signing off on the shipment. Shipping damage is not covered by Emmo Inc if you choose your own shipping method or freight forwarder. The cost of shipping will not be covered under warranty unless Emmo Inc agrees in writing to cover the shipping cost.

- **Repair and Store Purchases of Emmo Inc Products:** Any warranty is extended to the original owner with the original purchase paperwork. Any return or exchange within 7 days must be in new, unused, and original packaging. The customer is responsible for notifying Emmo Inc of the return or exchange and the cost of shipping will not be covered under warranty unless Emmo Inc agrees in writing to cover the shipping cost. On all return and exchange items, a restocking fee of 20% will be withheld from the refund amount unless Emmo Inc has agreed to another arrangement in writing. The cost of the item minus the restocking fee will be refunded once the product is returned and determined to be returnable. Restocking fees are 20% of MSRP not including Taxes, Freight/Shipping or PDI. Items out of original packaging will not be accepted.
- **Part Warranty Policy:** All items with warranty must have a valid warranty sticker. For Lithium models, the chargers must match the lithium batteries. Emmo is not responsible for any damage resulting in using another brand or voltage of charger or using an Emmo item with items that are not sold by Emmo Inc. Within 7 days, any items defective by manufacturer quality and are under warranty can be replaced. After 7 days, any items defective in manufacturer quality and are under warranty can be repaired. Warranty does not cover damage due to lack of maintenance, accident, misuse or abuse. Damage incurred from water, road salt and other foreign debris or chemicals. The labour of any warranty repair will be covered by the original store that the Emmo Inc part was purchased from only when it is being repaired at said store. For repairs that are done on items that are not from Emmo Inc, only a 7-day Parts Warranty will be included.

- If the part was paid by financing, you are responsible for any cancellation fees or penalties charged by the third party financing company unless Emmo Inc has agreed to cover the fees in writing. The financing loan agreement will only be cancelled after Emmo Inc has received and approved the returned item.
- For repairs that are done on items that are not from Emmo Inc, only a 7-day Parts Warranty will be included. Emmo Inc is not responsible for items modified from its intended use or purpose resulting in damage to the ebike or injury to the customer or third party.

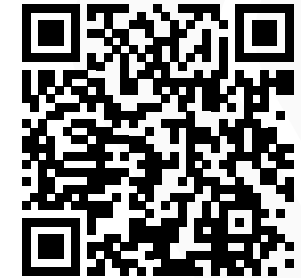
! **NOTICE:** If you have any questions, please contact your local dealer.

Leave Us a Review

By sharing your experience with EMMO, you can extend your warranty for an extra **3 months for FREE**.

Your review will help us to continue providing great products and services, and help others understand how EMMO can make their life greener.

Thank you for choosing EMMO.



Scan the QR code to
leave us a review.

Contact Us

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Toronto Service Center

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Website

www.emmo.ca

www.emmo.ca/pages/contactus



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